

Position Title: Clinic Admin Volunteer

9835 Manchester Road Saint Louis, MO 63119 Phone: 314.968.4710

www.hearing-speechstlouis.org

**Reports to:** Clinic Manager & Administrative Assistant

**Overview of the position:** Volunteer helps maintain and control the intake and flow of clients.

## **Specific Responsibilities:**

- Pulling and prepping charts for upcoming appointments.
- Organize file charts and filing charts away after appointments.
- Prepare client registration packets.
- □ Help keep waiting room clean & sanitary.
- Prepare mailings for clients.
- □ Help make appointment reminder phone calls.
- Offer other support as needed to administrative staff.

**Time commitment**: 1-3 hours per week. A minimum of 40 hours is required per semester. \*The Clinic is open Monday-Friday 8 am to 5 pm.

## **Qualifications:**

\*Age requirements: Must be at least 18 years of age.

\***Skills/education**: Varies, depending on assigned tasks.

\*Experience: Responsible and organized.

\*Training and screening required: Orientation (with HIPAA training) and on-site training from the administrative staff.

## **Benefits to the Volunteer:**

You will learn basic administrative duties, as well as problem solving, time management, communication and organizational skills.

| I have read the above position description and understand the responsibilities and commitment of the volunteer position. I agree to perform them to the best of my ability. |       |
|---|-------|
| Volunteer Name:   | Date: |
| Volunteer Manager:  | Date: |